



Certificate of Warranty

KEEP THIS SECTION FOR YOUR OWN RECORDS

TCL Electronics Australia PTY. LTD.

Phone: 1300 738 149 ABN: 83 111 032 896

Model

Serial Number

Owner's Name

Mr.

☐

Mrs.

☐

Ms.

☐

Initials

.....

Surname

.....

Address

.....

Postcode

☐☐☐☐

Phone

.....

Date of Purchase

.....

Dealer's Name

.....

TCL congratulates you on your purchase of this new and exciting product. Under normal operating conditions, your equipment should give you many years of service. However, as with any other electrical devices, a few simple maintenance procedures are necessary to keep your units in good operating condition. In order to maintain high performance, kindly follow the simple preventative maintenance steps outlined in your User Manual.

Your TCL equipment was carefully tested and inspected before it left the factory. In case of any damage, notify your dealer and the shipping company immediately. Should your equipment be sent in for service, pack the units extremely well, secure it appropriately and send it to the authorized service Provider nearest you. **Keep this Warranty Certificate and your purchase receipt. Both of these items must be provided to the authorized Service Provider whenever you require warranty service.**





Warranty Statement

TCL Electronics Australia PTY. LTD.

(Hereinafter referred to as TCL) warrants this new product to the original retail purchaser only, that this product is free from defects in material and workmanship under normal use and authorizes free service at any TCL Authorized Service Agent only in the country of purchase by the original retail purchaser only.

All parts, except the external cabinet are warranted and will be replaced if in the sole judgment of TCL they shall be deemed defective over and above that considered to be normal wear. This warranty does not apply to equipment which may have been tampered with, altered or repaired outside any TCL Authorized Service Agent.

This duly filled out and executed warranty certificate must be provided together with a copy of the sales docket to the authorized TCL Service Agent only whenever any warranty service is required.

In the event this unit or any defective parts must be returned to a TCL Service Agent Station, a copy of the warranty certificate must be enclosed to be a valid warranty. Such equipment or parts must be sent to the nearest authorized TCL Service Station. After the repair, the unit will be available for collection by the owner or it will be returned to the owner.

No one is authorized to assume any liability on behalf of TCL or impose any obligation on it in connection with the sale of any equipment other than as stated in this warranty and outlined above.

Subject to your rights as set forth by the Australia Consumer Law and any other rights which cannot be specifically excluded, TCL will not be responsible or liable for such indirect or consequential damages as from interrupted operations or other causes. In all cases of in-transit damages or loss, a claim must be filed against the carrier by the purchaser. This warranty does not exclude or limit in any way statutory warranty which may otherwise be available. This Product is not covered under warranty for commercial use or similar, unless specified in a written agreement with TCL Electronics Australia.

Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits under [Our Warranty] are in addition to other rights and remedies under a law in relation to the [goods].

Please note: We recommend that you refer to the Troubleshooting Guide in your owners' manual before calling for service. In the event that a service call is performed, and the fault is caused by a connection issue (e.g. faulty AV or antenna cable), external input device issue (e.g. DVD, Blu Ray or Game fault) or broadcast feed issue, the customer may be charged at the discretion of the service provider.

Product	Warranty Period	In Home Service
Accessories: Skype Camera, Remote Control etc.	12 Months	No
AV Products: Sound Bar, Sound Plate etc.	12 Months	No
LED/LCD Television	3 Years*	43" and above

**Please refer to the detailed Terms & Condition statement about Contents & Third Party Materials during your TV set up*

**For the latest warranty terms and conditions, please go to our website and read at www.tcl.com/au*

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service.au@tcl.com

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