



The Creative Life

Service Procedure For Whitegoods Product

Model Number	Description	Total Weight	Service Solution
F42SDW	42L Bar Fridge	15KG	1st Phase & 3rd Phase
F95SDW	95L Bar Fridge	22KG	1st Phase & 3rd Phase
F145CFW	145L Chest Freezer	30KG	1st Phase & 3rd Phase
F200CFW	200L Chest Freezer	35KG	1st Phase & 3rd Phase
P221TMW	221L Top Mount Fridge	50KG	1st Phase & 3rd Phase
P362TMW	362L Top Mount Fridge	64KG	1st/2nd/3rd Phase
P491TMS	491L Top Mount Fridge	74KG	1st/2nd/3rd Phase

Service Solution

1st Phase: Report the faulty to TCL Tech Support (1300 738 149) for quick troubleshooting.

2nd Phase: If unsuccessful, nearest service provider will be assigned for repair/ assessment.

3rd Phase: If unsuccessful or unrepairable, TCL Service will work with retailer for quick replacement for customer.