

**TCL Home Appliances (North America) Company Limited
Window Air Conditioner WARRANTY — North America**

Should your **TCL** brand Window Air Conditioner prove to be defective in material or workmanship under normal use during the warranty period listed below, effective from the date of original consumer purchase of the product, **TCL Home Appliances (North America) Company** will replace the defective part(s). Replacement parts will meet intended fit and function of the original part. Replacement parts are warranted for the unexpired portion of the original warranty period. This limited warranty is good only to the original purchaser of the product and effective only when used in the United States of America.

<u>WARRANTY PERIOD:</u>	<u>HOW SERVICE IS HANDLED:</u>
Labor: 12 Months from the Date of purchase.	Call 1-800-825-6747 and choose the appropriate prompt. Please have product type (Window Air Conditioner), model number, serial number, and ZIP code ready.
Parts: 12 Months from the Date of purchase.	

Product Registration Information

Customer's Name: _____ Address: _____
Tel No.: _____ Email: (Optional) _____
Retailer name: _____ Date of Purchase: _____
Model Number: _____ Serial Number: _____

You can find model number and serial number on a label on the back or side of the air conditioner.

NO OTHER WARRANTY IS APPLICABLE TO THIS PRODUCT. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. SOME STATES AND/OR TERRITORIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU, THE ORIGINAL PURCHASER, SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR TERRITORY TO TERRITORY.

THIS LIMITED WARRANTY DOES NOT APPLY TO:

1. Service calls to your home for delivery or pick-up, installation, instruction, replacement of house fuses, connection of house wiring or plumbing, or to correct unauthorized repairs.
2. Failure of product to perform during power failures and interruptions or inadequate electrical service.
3. Damage caused by transportation or handling.
4. Damage caused to the product by accident, vermin, lightning, winds, fire, floods, or acts of God.
5. Damages caused by operating the product in a corrosive atmosphere.
6. Repairs when your TCL product is used in other than normal, single-family household use or contrary to the instructions described in the product User's Guide.
7. Damage resulting from accident, alteration, misuse, abuse, or improper installation, repair, or maintenance. Improper repair includes the use of parts not approved or specified by TCL.
8. Normal maintenance as described in the User's Guide, such as cleaning or replacing filters, cleaning coils, etc.
9. Use of accessories or components that are not compatible with this product.
10. Products with altered or removed serial numbers.
11. Changes in the appearance of the product that do not affect product performance.
12. Increases in utility costs and additional utility expenses.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

CONTACT INFORMATION:

TCL Home Appliances (North America) Co., Ltd.
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Call: 1-800-825-6747