

Quick reference guide

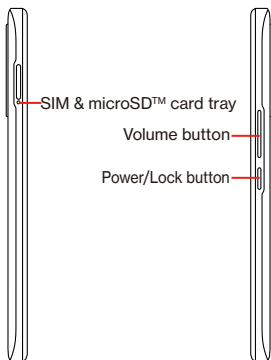
TCL30_{V 5G}

Para la versión en español, visite
[verizonwireless.com/support](https://www.verizonwireless.com/support)

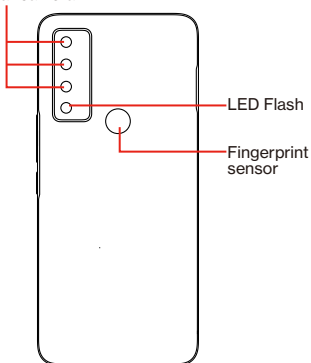
About your phone



NOTE: Devices and software are constantly evolving – the screen images and icons you see here are for reference only.



Rear camera

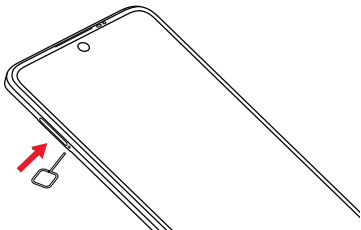


Setting up your phone

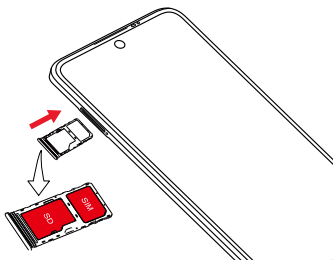
Your phone already has a SIM card installed. For an optimal wireless experience, use the SIM installed in your new phone.

1. Insert the SIM/microSD card.

Step 1. If you need to replace the NANO SIM card and/or insert an optional microSD card, use the SIM tool provided in the box to open the SIM tray.



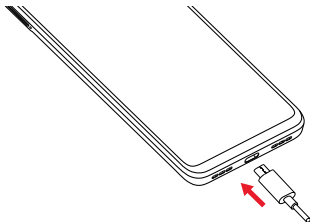
Step 2. Place the SIM card and/or microSD card into the tray, then slide the tray into the slot. It only fits one direction. Do not force into place. Keep the SIM tool in a safe place for future use.



2. Charge your phone.

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the phone. Insert the larger end into the charger and plug the charger into an outlet.



WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

Using your phone

Turn your phone on/off

To turn on your phone, press and hold the **Power/Lock** button.

NOTE: The first time you turn on your phone, you may need to activate it. Follow the on screen instructions to set up your device.

To turn off your phone, press and hold the **Power/Lock** button, and tap **Power off** on the screen when it appears.

Locking/unlocking the screen

To turn on your screen, press the **Power/Lock** button. Then swipe up on the screen to unlock it.

To create a screen unlock pattern, touch **Settings > Security & biometrics > Screen lock**.

To turn off your screen and prevent accidental key presses, press the **Power/Lock** button.

Touch screen tips

Use touch gestures to move around the screen, open menus, select items, zoom in and out of web pages and more.

There are several touch gestures recognized by your phone:

- **Tap** – Tap the screen with your finger to select items or press buttons on the screen.
- **Touch and hold** – Touch and hold an item on the screen (such as a link in a web page) to open available options.
- **Swipe** – Swipe by quickly sliding your finger in any direction.
- **Drag** – To drag, touch and hold an item and move it to a new position.
- **Double tap** – Double tap to zoom in/out on a web page or picture.
- **Multi-touch** – Pinch or spread your thumb and index finger to zoom in or out.

Home screen

The Home screen provides quick access to all the items (applications, shortcuts, folders and widgets) you like to use most frequently.

Tap the Home symbol to get instant access to the Home screen.



Notification Bar

- Status/Notification indicators
- Touch and drag down to open the notification panel

Search bar

- Touch 1 to enter text search screen
- Touch 2 to speak to Google Assistant.

Tap an icon to open an application, folder, etc.

Favorite applications tray

- Touch to enter the application
- Touch and hold to move or remove applications

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Home

Recent apps

The Home screen offers multiple pages for shortcuts or applications you may download from the Play Store. Simply swipe your finger horizontally to the left.




From the Home screen, swipe right to view a Google news feed page.

Making a call

1. From the Home screen, tap **Phone** .
2. Tap , enter the desired number from the dial pad and tap  or  to place the call.
3. Or use the **Search contacts** bar to enter the first few letters of a contact's name, or select a contact from **Favorites**, **Contacts** or **Recents** call logs by sliding or touching tabs, then make the call.
4. To hang up a call, tap .




Receiving or rejecting a call

When you receive a call,

- Press **ANSWER**, or swipe up the icon  to answer;
- Press **DECLINE**, or swipe down the icon  to reject;
- Swipe up the icon  to reject the call by sending a preset message.




To mute incoming calls, press the **Volume** button.

Setting up Voicemail

1. From the Home screen, tap **Phone** .
2. Tap  and dial *86, then tap .
3. When you hear a greeting, press # to interrupt.
4. Follow the instructions to set up your voicemail.

Checking Voice Mail

From your phone:

1. From the Home screen, tap **Phone** .
2. Tap  and then press and hold **1** .

From other phones:

1. Dial your wireless number.
2. When the greeting begins, press # to interrupt.
3. Follow the instructions to listen to, save or discard phone messages.




NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup tutorial. Voice Mail may not be available in some areas. Follow the setup instructions to password-protect your Verizon Wireless Voice Mailbox. Verizon Wireless is not responsible for missed messages or deletions of messages from your Voice Mailbox, even if you have saved them.

Services and features

Calling features

- Domestic Long Distance
- Caller ID
- Call Waiting
- 3-Way Calling
- Call Forwarding




Text messaging

1. Open the Message+ App by tap  on the Home screen or within the App Drawer.
2. Tap  to start a new text message.
3. Enter the name or number of the recipient, or tap to select a contact from your contacts list.
4. Compose the text message in the text box, and tap  to send.

NOTE: Data charges will apply when sending and receiving picture or video messages. International or roaming text charges may apply to those messages outside of the United States of America. See your carrier agreement for more details about messaging and related charges.

Picture and video messaging

Take pictures or videos and send them to almost any email address, or to other phones.


1. From the Home screen, tap  > .
2. Enter the name or number of the recipient, or tap to select a contact from your contacts list.
3. Tap and choose the pictures or videos you want to send.
4. After attaching the pictures or videos, tap  to send.

Apps and more


Play it up with music, ringtones, wallpapers, apps and games.

Keep up with Twitter™ and Facebook. We've got apps that help you do it all. Data charges may apply.

Installing apps

From the Home screen, tap **Play Store** .

Web browsing

From the Home screen, tap **Chrome** .

Verizon Cloud

Verizon Cloud offers secure online storage to back up your contacts and sync them with your other Cloud-connected devices.

To learn more, go to **vzw.com/cloud**.

Transferring data from your previous device

When you activate your new phone, you could see **Copy apps & data** option in Setup wizard, based on the instruction, you could transfer your apps, photos, contacts, Google Account, and more from previous device.

Learning more



Visit verizonwireless.com/support for more information.



Customer service
Call 800.922.0204
Twitter @VZWSupport



Download a User Guide from verizonwireless.com/support.

Spanish User Guide can also be found from www.verizonwireless.com/support.

Managing your account



My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



Customer service

Call **800.922.0204**

Twitter **@VZWSupport**

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

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